



12/12/2024 Dear Resident, Resident Representative and Staff

We are writing to inform you of our current cases of COVID at SVH:

Current positive cases in staff (1)

Current positive cases in residents (1)

Staff and residents are being tested based on exposure/close contact or if they are displaying symptoms of infection.

The facility is in outbreak status at this time, all staff and visitors are required to wear a mask when inside the facility at all times unless eating or drinking (and are at least 6ft away from others when doing so).

Visitation continues as per current visitation guidelines, reminder that during outbreak status the visitor must keep their mask on even while in the resident's room.

Core principles of infection prevention that are posted throughout the facility are of utmost importance and we highly encourage all residents to wear masks when out of their rooms.

Resident outings continue, but please alert the nurse if you have a known exposure to COVID-19.

Visitors, please alert the facility if you test positive for COVID-19 and you have been exposed to the facility or a resident within 48 hours before symptom onset or the positive test.

If you have any questions regarding your loved one's care, please call their Resident Care Coordinator at 605-745-5127 extension:

Nasa and Stars & Stripes – Carol Pineda –1500342 Veterans Lane & Old Glory – Carol Pineda – 1500342

Custer and Joe Foss – Nikki Fuentes –1500342 South Pacific and JASCO – Nikki Fuentes – 1500342

We continue to follow all precautions based on the current state and federal guidelines, as well as CDC and DOH recommendations to ensure the safety of our residents and staff. As always, if you have any questions or concerns, you may call us at 605-745-5127 ext.1500116.

Sincerely, SVH Leadership Team